

## LABOR WARRANTY POLICY

This letter is to certify that the fence installed for the customer includes a **1-Year Warranty** on labor and craftsmanship initiated from the final date of installation

This warranty covers:

- 1. Replacement of defective components (rails, posts, boards) if such defects are revealed during the period of 12 months since the date of installation
- 2. Correcting any errors made by the installation team
- 3. Adjustment of gate hardware to ensure proper function due to normal use

This warranty does NOT cover:

- Damages caused by vandalism, climbing, vehicle damage, misuse by owner, or other external factors including 'Acts of God' (storms, floods, fires, tree falls, lightning, other natural disasters, or unexpected events)
- 2. Parts of limited regular functionality due to their natural wear and tear
- 3. Placement issues due to property line disputes or failure to comply with local ordinances including procurement of necessary permits or variances
- 4. (FOR WOOD) Naturally occurring events after installation, including minor warping, shrinking, discoloring, checking, waning, grain raising, or minor splitting of boards or rails, unless it is deemed excessive and beyond normal wood acclimation

Balboa Fence reserves the right to refuse to provide any warranty services if it would result in a breach of applicable laws